Cognia Client Support Chat
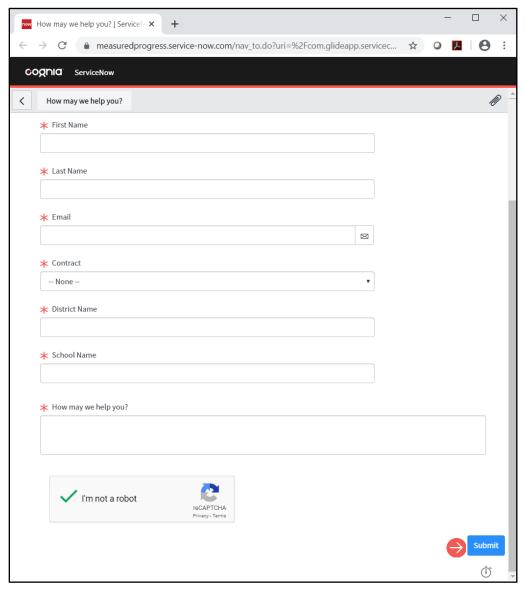
To start a live chat with a Client Support Specialist:

1. Open the live chat URL.

    A new chat form opens.

2. Complete the required fields on the form, including the CAPTCHA[1], and then click **Submit**.

    Note: The Submit button is disabled (grayed out) if the CAPTCHA has not been completed.

    [1]CAPTCHA prompts you to select specific images per the provided key word to verify you are not a robot.

The chat session opens, and you are connected to a Client Support Specialist.