

How to request account information for Cognia formative item sets

You will first need access to both the eProve system (for downloadable PDFs of the item sets) and iTester (for the online version).

1. Go to the [Formative Assessment Tab on the NM Help and Support](#) Page.
2. Click on the “Request Access to Formative Assessment Tools” Button
3. Fill out the request form. This will alert the Customer Care Center that you need access to both the downloadable PDF versions in eProve and the online access via iTester.
 - a. If you already have an account for iTester though your use of the platform for summative assessment that login information will remain the same.
4. You will receive emails from each system when your account is created.
5. If you have any questions, please contact the Cognia New Mexico Helpdesk/Client Care Center Team at 1-877-676-6722 or nmtechsupport@cognia.org or use the [live chat link](#) on the Help and Support Site.

Downloadable PDF item sets

1. Once you have an account you will access the eProve portal using this link: <https://assessments.cognia.org/login>
2. Please review trainings on the Trainings tab of the Help and Support site for additional information if needed. <https://newmexico.onlinehelp.cognia.org/training/>

Online administration

1. If you already have an iTester account you will continue to use your account information to access the item sets.
2. For online administration you will use the following links:
 - a. Administration tasks: <https://newmexico.cognia.org>
 - b. Student log in: <https://newmexico.cognia.org/student/login>
3. For more information on how to navigate the iTester administration portal and administer the formative item sets please see the [Online Testing Tab of the Help and Support Site](#).
4. Please review trainings on the Trainings tab of the Help and Support site for additional information if needed. <https://newmexico.onlinehelp.cognia.org/training/>