

## Opportunity to Learn Survey – Student Version: Frequently Asked Questions

- 1. Q: What is the purpose of the student engagement survey?**  
**A:** PED’s goal with this survey is to capture some of the unique challenges presented by the COVID-19 pandemic in teaching and learning during this school year. By gathering this information in a widespread and systematic way, we hope to better understand the situations faced by students and educators from across the state. PED will use this information to further inform the response to the pandemic and its consequences. The survey will NOT be used for any accountability purposes.
- 2. Q: When will surveys be administered?**  
**A:** The survey administration window will be open from **May 3 – May 21, 2021**
- 3. Which students are included in the survey administration?**  
**A:** All students in grades 3-12 are expected to take the survey.
- 4. Q: How will students receive access to complete the surveys?**  
**A:** Districts will receive the link to access the survey from the NM PED. If you do not receive the link, please see the instructions to find the survey link on the Survey Monitoring document on the [survey page of the New Mexico Help and Support site](#).
- 5. Q: How will students log in to complete the survey?**  
**A:** This is an anonymous survey that does not require any log in information. Teachers can simply click on the provided link and begin taking the survey.
- 6. Q: In what language will the survey be written?**  
**A:** The survey is available in English and Spanish. Students will choose which language they want to take the survey.
- 7. Q: My students went to take the survey and our school was not in the drop-down menu. What should we do?**  
**A:** If this happens please have the student stop taking the survey. Contact the Cognia Help Desk: [nmtechsupport@cognia.org](mailto:nmtechsupport@cognia.org) or 877-676-6722. Let the representative know that your school is not appearing in the list and they will take the steps to be sure that it is added.
- 8. Q: Can teachers provide accommodations to survey administration?**  
**A:** Yes, teachers should provide appropriate accommodations for students with disabilities in alignment with their IEP or 504, as well as support for English Language Learners.
- 9. Q: How can I access the survey data for my school or district?**  
**A:** Please refer to the Survey Monitoring document on the [survey page of the New Mexico Help and Support site](#). Using these instructions, you can download the raw data from the survey.
- 10. Q: How do I access the MyJourney platform to access the survey data or report link?**

A: MyJourney is accessed at the following link <https://myjourney.cognia.org/login>. If you are not able to log in, please contact the Cognia Help Desk: [nmtechsupport@cognia.org](mailto:nmtechsupport@cognia.org) or 877-676-6722.

**11. Q. Who do I contact with inquiries about the survey system?**

A. For technical questions about survey administration, please contact the Cognia Help Desk: [nmtechsupport@cognia.org](mailto:nmtechsupport@cognia.org) or 877-676-6722.

For questions regarding New Mexico PED survey policy, please contact Mitch Herz, Director of Research, Evaluation, and Accountability, at [mitchell.herz@state.nm.us](mailto:mitchell.herz@state.nm.us). Please contact the Cognia Help Desk: [nmtechsupport@cognia.org](mailto:nmtechsupport@cognia.org) or 877-676-6722.