

## Opportunity to Learn Survey – Teacher Version: Frequently Asked Questions

- 1. Q: What is the purpose of the student engagement survey?**  
**A:** PED’s goal with this survey is to capture some of the unique challenges presented by the COVID-19 pandemic in teaching and learning during this school year. By gathering this information in a widespread and systematic way, we hope to better understand the situations faced by students and educators from across the state. PED will use this information to further inform the response to the pandemic and its consequences. The survey will NOT be used for any accountability purposes, including teacher evaluation.
- 2. Q: When will surveys be administered?**  
**A:** The survey administration window will be open from **May 3 – May 21, 2021**
- 3. Q: Which teachers are included in the survey administration?**  
**A:** Any teacher who provided instruction to students during the 2020-2021 school year, both in-person and virtual, are encouraged to respond to the survey.
- 4. Q: I teach at multiple schools, which school should I respond for?**  
**A:** Please respond to the survey from the perspective of the school at which you spent the most time during the 2020-2021 school year.
- 5. Q: How will teachers receive access to complete the surveys?**  
**A:** District leaders will receive the link to access the survey from the NM PED. Those links will then be shared with all schools and charter schools in the district. If you do not receive the link, please see the instructions to find the survey link on the Survey Monitoring document on the [survey page of the New Mexico Help and Support site](#).
- 6. Q: How will teachers log in to complete the survey?**  
**A:** This is an anonymous survey that does not require any log in information. Teachers can simply click on the provided link and begin taking the survey.
- 7. Q: I went to take the survey and my school was not in the drop-down menu. What should I do?**  
**A:** All schools and charter schools associated with a district will be displayed in a menu for students to select at the beginning of the survey. If your school does not appear in the list, please stop taking the survey. Contact the Cognia Help Desk: [nmtechsupport@cognia.org](mailto:nmtechsupport@cognia.org) or 877-676-6722. Let the representative know that your school is not appearing in the list and they will take the steps to be sure that it is added.
- 8. Q: How can I access the survey data for my school or district?**  
**A:** Please refer to the Survey Monitoring document on the [survey page of the New Mexico Help and Support site](#). Using these instructions, you can download the data from the survey.

**9. Q: How do I access the MyJourney platform to access the survey data or report link?**

**A:** MyJourney is accessed at the following link <https://myjourney.cognia.org/login>. If you are not able to log in, please contact the Cognia Help Desk: [nmtechsupport@cognia.org](mailto:nmtechsupport@cognia.org) or 877-676-6722.

**10. Who do I contact with inquiries about the survey system?**

For technical questions about survey administration, please contact the Cognia Help Desk: [nmtechsupport@cognia.org](mailto:nmtechsupport@cognia.org) or 877-676-6722.

For questions regarding New Mexico PED survey policy, please contact Mitch Herz, Director of Research, Evaluation, and Accountability, at [mitchell.herz@state.nm.us](mailto:mitchell.herz@state.nm.us).