

# Family Portal Help Guide

<https://nmparentportal.emetric.net>

This document was created to help parents and guardians navigate the portal. Click on the sections below or scroll to the next page to see step-by-step instructions.

Getting Started  
Resetting your Password

Testing History View  
Detailed Test View

# Getting Started



**NEW MEXICO**  
Public Education Department

*Log in to see your student's NM assessment results*

En Español

### First Time Users

Enter your student's SSID and date of birth.

Student ID (SSID):

Date of Birth:

[Where's my Student ID?](#)

### Returning Users

Enter your student's SSID and password.

Student ID (SSID):

Password:

[Forgot Password?](#)

[Terms of Use](#) [Privacy Policy](#) [Accessibility Guidelines](#) *powered by eMetric*

First time users will need to create an account. Enter your student's Student ID and Date of Birth, then click **Go**.

If you are unsure of your student's Student ID, click on **Where's my Student ID?** for detailed help.

Click **En Español** to view the site in Spanish.

# Getting Started: First Time Users



Enter your email address and create a password. Be sure to follow the password requirements listed.

Read the Privacy Agreement carefully. Check the box indicating that you have read and agree to the privacy agreement. Click **Register**.

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En Español

### First Time Users

Enter an email and password to register. You will use the student's SSID and password on subsequent logins.

**Your Email:**

**Password:**

Must be at least 8 characters, and include: 1 uppercase, 1 number, 1 lowercase, and 1 special character.

I have read and agree to the privacy agreement.

[Logout](#)

### Privacy Agreement

The New Mexico Parent Portal provides secure, online access to a student's state assessment performance. The portal is intended for use by the student's parent(s) or legal guardian(s). Individuals under the age of 13 are not authorized to register for access to this portal.

- I verify that I am the parent or legal guardian of the child and I have legal authority to obtain my child's educational information.
- I certify that I will advise my student's school of any issues resulting in a need for change of access to student records. I also understand that the New Mexico Public Education Department reserves the right to

# Getting Started: Returning Users



**NEW MEXICO**  
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Log in to see your student's  
NM assessment results

En Español

### First Time Users

Enter your student's SSID and date of birth.

Student ID (SSID):

Date of Birth:

Where's my Student ID?

### Returning Users

Enter your student's SSID and password.

Student ID (SSID):

Password:

Forgot Password?

[Terms of Use](#) [Privacy Policy](#) [Accessibility Guidelines](#)

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Returning users will enter your student's Student ID and the password created during Family Portal account creation, then click **Go**.

# Resetting your Password



Returning Users

Enter your student's SSID and password.

Student ID (SSID):

Password:

Forgot Password?

If you forgot your password, click on **Forgot Password?**, enter your student's Student ID and your email, then click **Send Reset Email**.



Check your email and follow the link provided. The email will be sent to the address entered when creating your account. You will be prompted to reset your password in the portal.

Reset Your Password

Enter your student's SSID and the email address you registered with. A reset password link will be sent to the registered email.

Student ID (SSID):

Your Email:

A password reset email has been sent to parent@emetric.net

Click **OK** when you receive the reset email confirmation message.

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En Español

Reset Your Password

Student ID (SSID):

Password:   
Must be at least 8 characters, and include: 1 uppercase, 1 number, 1 lowercase, and 1 special character.

Confirm Password:

# Testing History View



Once logged in, you will arrive at your student's testing history page. This page displays a list of tests that your student has taken with the test's score and achievement level. Click on a test to view the detailed Test Results report. Click the "School Year" drop-down list to switch between testing years.

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School Year:	2022-2023	Student Demo Student's Test Results			
MSSA/ASR (3 Tests)					
Mathematics	840	Novice			
Language Arts	878	Advanced			
Science	853	Nearing Proficiency			
iMSSA Mathematics (3 Tests)					
iMSSA Reading (2 Tests)					
iMSSA Language Usage (3 Tests)					
Beginning of Year Assessment Language Usage	902	On Target			
Middle of Year Assessment Language Usage	872	On Target			
End of Year Assessment Language Usage	869	On Target			

To sign out of the portal, update your email address, or view the site in Spanish, click on the respective links.

Each test program your student participated in for the selected school year will be displayed. For the MSSA/ASR program, each tested subject (Math, Language Arts and, for grades 5, 8 and 11, Science) will be listed. For iMSSA, the tested subject (Math, Reading and Language Usage) and then test window (Beginning, Middle and End of Year) will be listed. SAT results for 11th graders are also available.

*Note: Students may not test in all test windows or subjects.*

# Detailed Test View



To return to the Test History page, click **Test History**.

On the Test Results page you will see your student's overall score and achievement level for the test selected on the Test History page.

Detailed Test Results reports will differ slightly across testing programs (MSSA, ASR, iMSSA and College Board SAT). The MSSA Language Arts Test Results report is depicted in this example.

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Test History | Test Results

**Student Name:** Demo Student **Tested Grade:** 08  
**Test Language:** Spanish **Student Grade:** 08  
**District:** Demo School District **SSID:** 100000488  
**School:** Demo Middle School **Date Of Birth:** 03/24/2006

How did your student do on the New Mexico MSSA Language Arts assessments?

You can look at your student's scale scores, Achievement Level labels, and Achievement Level Descriptors to determine how well your student has done and whether additional support may be necessary. Your student's teacher can help you with interpreting this report and deciding on next steps for your student.

Student's Scale Score: **878**  
**Advanced**

● OVERALL SCORE

Achievement Level	Score Range
Novice	800 - 839
Nearing Proficiency	840 - 859
Proficient	860 - 870
Advanced	871 - 890

Confidence Band is 871 to 885

Your student's Language Arts score is in the **Advanced** level, on track for college and career readiness.

**Confidence Bands:** Your student's test score indicates performance on the day of the test. The confidence bands indicate the range of possible test scores your student would be expected to achieve on a different day.



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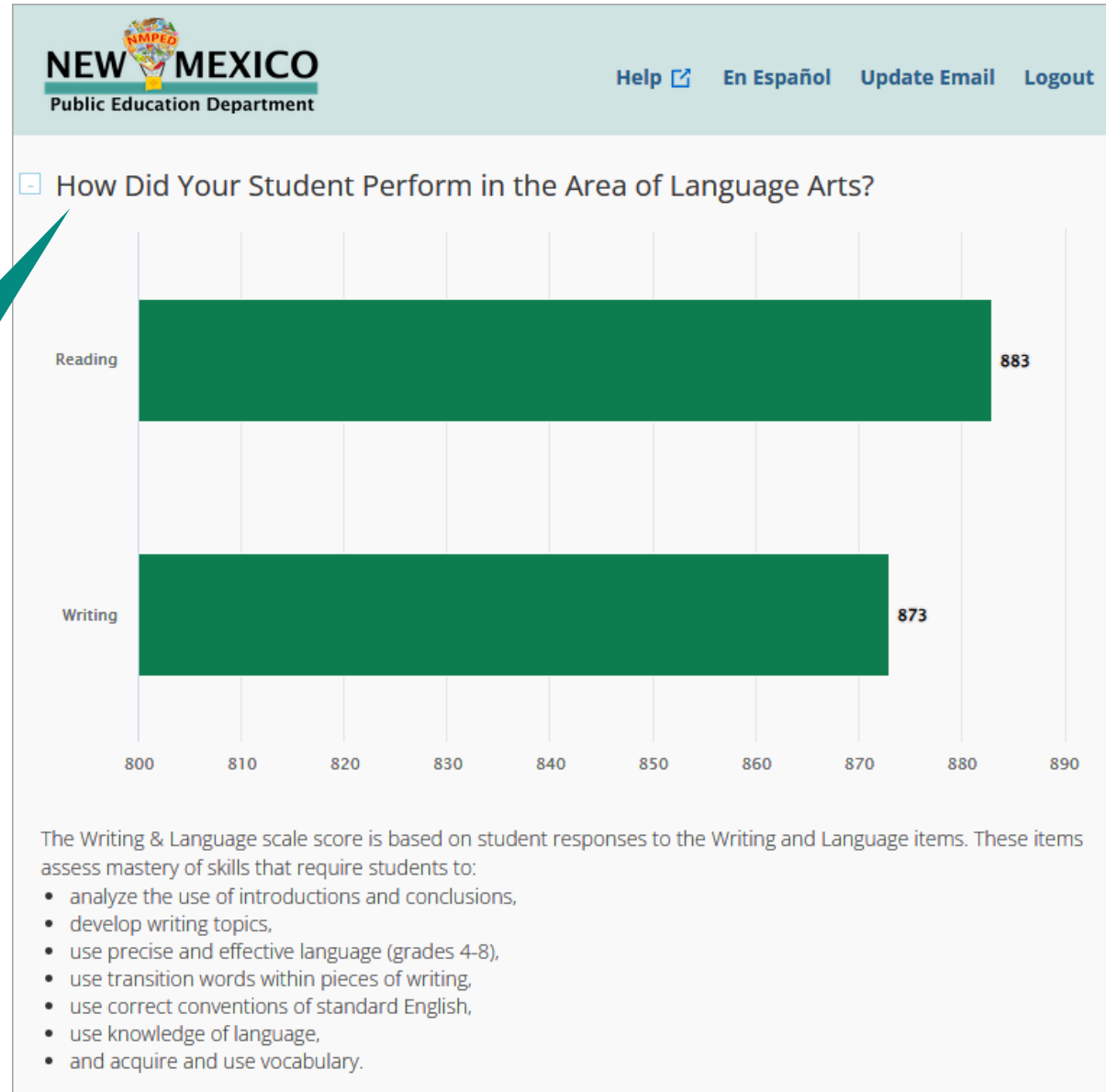
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Student's Language Arts Performance by Reporting Category

Ways to Support	Subdomain Indicator	Points Earned/ Points Possible
<b>Text Type - Literary Text</b> <input type="checkbox"/> Take turns reading with your student. Encourage and reassure them as they read. After your student reads a story, ask them to summarize what happened in the story.	At/Near Standard	5 / 8 
<b>Text Type - Informational Text</b> <input type="checkbox"/> 	Above Standard	13 / 15 
<b>Reading Strategy - Comprehension</b> <input type="checkbox"/> Encourage your student to read books at home. Offer to listen to them read or take turns reading out loud with them. After your student reads a story, ask them to summarize what happened in the story.	Above Standard	9 / 10 
<b>Reading Strategy - Analysis and Interpretation</b> <input type="checkbox"/> 	Above Standard	9 / 13 

Key: x / y = x points earned out of y possible points

As you scroll, you will see your student's achievement level in specific knowledge and skills for the selected subject. This information can be used to identify your student's strengths (i.e., above, at or near standard) and potential areas of improvement (below standard).



For Language Arts you will see a chart showing how your student performed in each area of the assessment, there will be a chart for Reading and a chart for Writing.

# Detailed Test View



Next you will see your student's comparison graph. This graph shows you how your student's scores compare to other New Mexico students who took the same test.



At the bottom of your student's detailed test results a link is provided for additional information about the assessment.



Use your browser's functionality to print any of the pages within the Family Portal.

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### Parent Resources for Language Arts

Families/Guardians without internet access are encouraged to reach out to their student's school regarding access to these resources and more.

- <https://webnew.ped.state.nm.us/bureaus/assessment/state-assessments/#assessment-nmmssa> [↗](#)

For additional resources and a training video on how to interpret your student's response to individual test questions please click on the following link.

- [Reporting Resources - New Mexico Help & Support \(cognia.org\)](#) [↗](#)