

Important Contact Information and Resources

For more information on working with the New Mexico Public Education Department Assessments Portal, see the Portal User Guide, which is available on the New Mexico Public Education Department Assessments Help & Support page: <https://newmexico.onlinehelp.cognia.org>

If you experience any difficulty downloading or installing the kiosk, contact Cognia Technical Support at nmtechsupport@cognia.org or (877) 676-6722.

For questions about the test administration or other technical information, contact the Cognia Client Care Center at nmtechsupport@cognia.org or 1 (877) 676-6722.

For questions or information regarding New Mexico Public Education Department Assessments policy and testing procedures, contact the [New Mexico Public Education Department](mailto:ped.assessment@ped.nm.gov) at ped.assessment@ped.nm.gov or (505) 827-5861

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I. Introduction

The New Mexico Public Education Department Assessments online testing system is used to administer and access student and summary reports for New Mexico summative assessments (the New Mexico Measures of Student Success and Achievement – NM-MSSA), and Interim Measures of Student Success and Achievement assessments (iMSSA).

There are two components of the New Mexico Public Education Assessments online testing: the **New Mexico Public Education Assessments Portal**, used by school and district administrators to perform all administrative tasks, and the **Student Testing Interface**, used by students to take practice tests and the assessments. If you have any questions about these technology specifications, please contact the Cognia Help Desk toll-free at: (877) 676-6722 or email at nmtechsupport@cognia.org.

II. New Mexico Public Education Assessments Student Testing Interface

The New Mexico Public Education Assessments Student Testing Interface is used by students to take practice tests and the assessments. The Student Testing Interface can be accessed by one of two methods:

1. by launching a web browser and navigating to the following url:
for practice tests: <https://nmpracticetest.cognia.org/student/>
for operational tests: <https://newmexico.cognia.org/student>
2. by launching a student test kiosk
(For practice tests, click on “Practice” link after launching kiosk)

Instructions for downloading and installing student test kiosk are available in the [New Mexico Public Education Assessments Kiosk Installation guide](#).



Note: Students ***MUST*** use a student testing kiosk to take any summative assessments (NM-MSSA). The student testing kiosk restricts access to other computer applications during testing and is required for summative assessments. Interim assessments can be accessed using a web browser or student testing kiosk. ***Using a web browser is the recommended method for interim testing.***

Information on student test interface tools, accommodations, accessibility features and navigation can be found in the [NMPED Assessments Browser Testing User Guide](#) and the [NMPED Assessments Kiosk User Guide](#).

Information on using third party accessibility or accommodations software with the student test interface can be found in the [Testing with Third Party Assistive Technology Guide](#).

III. New Mexico Public Education Assessments Testing with web browser: Student Browser Testing Specifications and Notes

When administering Interim assessments, the New Mexico Public Education Assessments Student Testing Interface should be accessed using a web browser <https://newmexico.cognia.org/student>. The practice tests are available at <https://nmpracticetest.cognia.org/student/>.

- The browser needs to meet the technical specifications provided in Table 1.
- Proctoring protocols may need to be tightened to ensure students do not access outside applications that would give them an unfair advantage or jeopardize the security of the interim assessment.
- Student experiences may vary across browsers.
- The Zoom accommodation is not supported when using the browser for testing. Students may use the browser zoom settings to zoom.

IV. New Mexico Public Education Assessments Kiosk: Student Test Device Specifications and Notes

Students must use devices that meet the specifications provided in the table below. The desktop and laptop supported versions listed in the table below are operating system versions that have been released by the technology company, tested, and fully supported by eMetric.

- The kiosk must be installed on a PC, Mac, Chromebook, or iPad that meets the technical specifications provided in Student Test Device Specifications Table 1. Students testing on devices that do not meet the Student Testing Interface Specifications may encounter performance-related issues during testing.
- The New Mexico Public Education Assessments Kiosk identifies third party applications that may cause interruptions during online test administration. Users will be required to close these prior to logging into the kiosk. There may be additional third-party applications not currently identified by the kiosk that can cause interruptions or interfere with the secure kiosk functionality. To minimize potential security issues and interruptions introduced by these applications, we recommend disabling such third-party applications from the devices prior to conducting the operational test.
- The practice test can be accessed using the Student Testing Kiosk that meets the specifications in Table 1 below. If using the Kiosk, launch the kiosk and click on the “Access the Practice Test” link on the sign in screen.
- To run the Chromebook™ in kiosk mode, you will need a Chrome management license.
- The Site Readiness Tool should be run on all device configurations being used at the school for testing.

Table 1. Student Device Specifications

System Requirements – All Hardware	
Connectivity	Student devices must be able to connect to the internet via wired or wireless networks.
Screen Size	9.7” screen size or larger/ “10-inch class” tablets or larger
Screen Resolution	1024 x 768 or larger
Browser Requirements	
Browsers (used for practice tests only)	Chrome 138 or newer Firefox 140 or newer Microsoft Edge 138 or newer Safari 18.5 or newer
Desktop and Laptop Specific Requirements	
CPU	1.3 GHz
Memory	2 GB (4GB is strongly recommended for best performance)
Operating System	Version
macOS	14.7, 15.5, 26 ^a (64-bit only)
Windows	11 (23H2; 24H2)
ChromeOS ^b	Chrome OS Long-Term Support (LTS) ^c 132+ Chrome OS Stable Channel 138+
iPadOS	17.7, 18.5, 26 ^a

^a Support is anticipated for these versions when they are released.

^b eMetric supports the versions released from the beginning of the school year (July) through the end of the school year (June).

^c Google releases new versions to the stable channel every four weeks and new versions to the Long-Term Support (LTS) channel every six months. eMetric strongly recommends the use of the LTS channel. Devices on the LTS channel continue to receive frequent security fixes. See <https://support.google.com/chrome/a/answer/11333726> for additional information.

V. New Mexico Public Education Assessments Portal Browser Specifications

The New Mexico Public Education Assessments Portal, used to perform all administrative tasks such as managing student rosters, assigning student accommodations, scheduling students for tests, conducting site technology preparations, and viewing reporting for Interim, and Summative testing is accessed at <https://newmexico.cognia.org/>. The New Mexico Public Education Assessments Portal is accessible via the following browsers on desktops and laptops:

- Chrome 138 or newer
- Firefox 140 or newer
- Microsoft Edge 138 or newer

- Safari 18 or newer

Additional Information on using the New Mexico Public Education Department Assessments Portal can be found in the [New Mexico Public Education Department Assessments Portal Guide](#).

VI. New Mexico Public Education Assessments Kiosk Download

Schools should follow the instructions in the table below to download the New Mexico Public Education Assessments Kiosk.

Table 2. Download and Installation Instructions

Operating System	Name of application	Where to download the New Mexico Public Education Assessments Kiosk
ChromeOS	New Mexico Public Education Assessments Kiosk	Through the Google Workplace Admin Console
iPadOS	iTester Application	From the Apple App Store
Windows, Mac, Linux	New Mexico Public Education Assessments Kiosk	Download and install the New Mexico Public Education Assessments Kiosk from the New Mexico Public Education Assessments Kiosk Portal.

Step-by-step instructions for installing the New Mexico Public Education Assessments Chrome Extension Kiosk, Lighthouse iPadOS app, and New Mexico Public Education Assessments Kiosk can be found in the *New Mexico Public Education Assessments Kiosk Installation Guide* available on the [New Mexico Public Education Department Assessments Help & Support Site](#).